

IncyteCARES:

FREQUENTLY ASKED QUESTIONS



What is IncyteCARES?

The IncyteCARES Program is designed to help patients gain access to Jakafi® (ruxolitinib) and to provide them with ongoing support and resources during their treatment. Patients and providers will have a single point of contact from IncyteCARES to obtain Jakafi through the specialty pharmacy network; to apply for reimbursement support, including copay/coinsurance assistance and free product through the Incyte Patient Assistance Program (PAP); and to enroll in education and support services, including educational newsletters and telephone access to a registered nurse, OCN®. IncyteCARES provides the following types of support for Jakafi: benefit verification, information about prior authorizations, and guidance with appealing insurance denials or coverage restrictions.

What will patients receive after enrolling in IncyteCARES?

Depending on their insurance and the indication for which Jakafi is prescribed (and some financial and other eligibility criteria), patients enrolled in IncyteCARES may receive one or more of the following: insurance benefit verification for Jakafi, copay/coinsurance assistance, free medication under the PAP, temporary access to Jakafi at no cost during insurance coverage delays, referrals to independent resources for possible assistance with medical travel or affording medical care and prescriptions, delivery coordination for Jakafi, and education and support services from a registered nurse, OCN®. The education and support services is not intended to replace the information or any communications received from your office regarding Jakafi therapy.

How does a patient enroll in IncyteCARES?

Providers and patients should complete the IncyteCARES enrollment and prescription form for access to program services. The form should be faxed to IncyteCARES at [1-855-525-7207](tel:1-855-525-7207).

What signatures are needed to enroll in IncyteCARES?

To obtain a benefit investigation for Jakafi, only the prescribing healthcare provider needs to sign the IncyteCARES enrollment form. Either a patient's or legal guardian's signature is needed along with a provider signature to enroll in copay/coinsurance assistance, the PAP (or free medication program), and education and support services. IncyteCARES can obtain authorization from a patient if he or she isn't available to sign the form before submission.

What if a patient is not in the office to sign the IncyteCARES enrollment form?

A patient or legal guardian can call IncyteCARES at 1-855-452-5234 to provide authorization to enroll in the program or go to www.IncyteCARES.com for online authorization.

How does a patient gain access to Jakafi® (ruxolitinib)?

Jakafi is available by prescription only through a designated network of specialty pharmacies or in-house pharmacies authorized to dispense Jakafi. You or your patient can contact IncyteCARES for more information regarding obtaining Jakafi through an in-network specialty pharmacy.

How do I determine if a patient has insurance coverage for Jakafi?

IncyteCARES is available to support you and your patients with insurance benefit verifications. When you request confirmation of your patient's insurance coverage, IncyteCARES will determine coverage information from the patient's plan and send you an explanation of their coverage, cost share, and specialty pharmacy requirements.

How long does it take to find out the patient's insurance coverage for Jakafi?

Benefit verifications are completed in most cases within 2 business days of completed enrollment submission. On occasion, some payers may require additional time to contact and obtain benefits; however, IncyteCARES will communicate any issues with obtaining benefits within 2 business days.

What are the eligibility criteria for copay/coinsurance assistance through IncyteCARES?

Patients who are US or Puerto Rico residents with a valid Jakafi prescription for an FDA-approved indication may be eligible for copay/coinsurance assistance if they have commercial or private insurance. Uninsured, cash-paying patients and those with Medicare, Medicaid, or TRICARE are not eligible. Please visit www.IncyteCARES.com for full eligibility criteria, program limits, and information.

What is the copay/coinsurance amount for patients enrolled in the assistance program?

Patients enrolled in the copay/coinsurance assistance program pay as little as \$25 for their Jakafi prescription. Amount of savings for the purchase of Jakafi will not exceed \$25,000 per year. Program benefits are subject to a monthly limit. Please visit www.IncyteCARES.com for full eligibility criteria, program limits, and information.

What are the eligibility criteria for the PAP through IncyteCARES?

Patients who don't have prescription drug coverage or are rendered uninsured and who are US or Puerto Rico residents with a valid Jakafi prescription for an FDA-approved indication and currently have an income less than \$125,000 or 600% of the Federal Poverty Level, whichever is greater, may be eligible for the PAP for Jakafi.

How long does it take to find out if a patient has been approved for the PAP?

Conditional approval for the PAP is provided between 1 and 2 business days after completed enrollment form submission.

How does conditional approval work for the PAP?

After an enrollment form is deemed complete, IncyteCARES will review the financial information (household size and current annual income) and determine whether to approve a patient for the PAP for up to 90 days while income documentation is either being faxed or mailed to IncyteCARES.

What are acceptable documents to validate income for the PAP?

Documentation submitted to IncyteCARES for conditionally approved patients should reflect current household income. Acceptable documents to provide for current income include the latest 1040 tax returns or W2s, or 1 month of recent pay stubs.

What is a Medicare Part D patient's cost for Jakafi?

Medicare Part D cost shares for Jakafi vary depending on the benefit structure of the plan in which the patient is enrolled and where the patient is in the benefit cycle. IncyteCARES can investigate a Medicare Part D patient's out-of-pocket cost.

What if a Medicare Part D patient can't afford Jakafi?

IncyteCARES can refer a Medicare Part D patient to a charitable foundation that may be able to assist the patient in affording his or her cost share. Foundations have their own eligibility criteria and application processes.

What transportation support is available through IncyteCARES?

No transportation support is offered through IncyteCARES; however, IncyteCARES can refer patients in need to a nonprofit foundation that provides assistance with transportation expenses. Patient eligibility is determined solely by the foundation.

To whom do you refer patients for social and emotional support?

IncyteCARES refers patients to an independent nonprofit organization (INO) that provides social and emotional support. This INO provides an evidence-based professional program in person, online, and by telephone that includes group and individual counseling by licensed counselors, education, healthy lifestyle classes, social activities, and information on referrals. Incyte and other third parties provide grants and funding to INOs; therefore, all programs of INOs are provided free of charge.

Which specialty pharmacies are able to dispense Jakafi?

Please visit www.IncyteCARES.com for the most current list of in-network specialty pharmacies that dispense Jakafi to patients' homes. Please note that some in-house pharmacies are also authorized to dispense Jakafi.

May I contact the specialty pharmacies directly in place of calling IncyteCARES?

Yes, you may send prescriptions directly to an in-network specialty pharmacy; however, patients who lack any or adequate insurance coverage or need copay/coinsurance assistance may be better served by sending in an enrollment form to IncyteCARES.

What is the education and support services program?

IncyteCARES nurses provide education and support services to eligible patients. The nurses provide patients with continuing education through a series of phone calls and personalized support about the patient's condition and treatment with Jakafi. Patients will receive a Patient Welcome Kit, a series of educational tools, and resources designed to assist them on their treatment journey with Jakafi.

How do patients enroll in the education and support services program?

Patients can enroll in the education and support services program in 2 ways:

1. Completing the IncyteCARES enrollment form or
2. Informing an IncyteCARES representative via phone that they would like to enroll in the education and support services program.

How do I obtain clinical information about Jakafi?

You can call 1-855-4-Medinfo (1-855-463-3463) to obtain clinical information regarding Jakafi or visit www.Jakafi.com.



For more information, contact IncyteCARES

Monday through Friday, 8 AM – 8 PM, ET
by calling 1-855-4-Jakafi (1-855-452-5234) or
fax the enrollment form to 1-855-525-7207.



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